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Terms and conditions

DSV Air & Sea Inc. uses the utmost care in handling your cargo. However, there are many places in the supply chain where cargo may be lost or damaged. Your shipment may pass through many hands before it reaches its final destination. For example, a single shipment may involve; consolidators, truckers at both the origin and destination, an export packer, cargo hubs, piers or terminals, multiple Customs authorities at origin, destination and intermediate points, deconsolidators and others before your shipment reaches its final destination.

Incoterms affix responsibility to who is accountable for purchasing cargo insurance. However, unless the Incoterms have been agreed to and accepted as part of the sales agreement between shippers and consignees, there are sometimes disputes over whether they apply or not. This matter should always be discussed between the buyer and seller and included in your sales agreement to ensure that each knows their responsibilities. Furthermore, many people are not aware that insurance is not included in the transport costs.

DSV Air & Sea Inc. believes it is prudent practice to purchase cargo insurance for your shipments and we are pleased to offer insurance through DSV Insurance. However, requests for cargo insurance must be made in writing as this is a prerequisite to issuing a certificate.



Additionally, many people are not aware that a carrier has only limited liability coverage and that such liability coverage is not insurance. For your guidance, and based on the services DSV Air & Sea Inc. is providing for you, copies of DSV's terms and conditions, including limits of liability, are available in the following links:

> DSV STANDARD TERMS AND CONDITIONS

In case of a discrepancy the DSV standard terms and conditions shall prevail.

Air Export

DSV Air & Sea Inc operates as an IATA Licensed Freight Forwarder; and shipments are carried under our House Air Waybill which terms and conditions can be found here:

> DOWNLOAD PDF

Ocean Export

DSV Air & Sea Inc operates as an FMC licensed Non-Vessel Operating Common Carrier, (NVOCC). Shipments are carried under our House Bill of Lading which terms and conditions can be found here:

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Inland Transport

DSV Air & Sea Inc Operates as a US Property Broker with an operating authority issued by the FMCSA. Our operating terms and conditions can be found here:

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Air Import / Ocean Import / Customs Brokerage / Freight Forwarding

For import shipments it is important to note that DSV Air & Sea Inc does not operate as carrier. We are the receiving agent for the DSV overseas offices or agent's offices where there is no DSV presence in a particular foreign country. Your shipments will be governed by the terms and conditions of the issuing office whose terms and conditions are available upon request.

Additionally, for US Export shipments where DSV does not operate as an NVOCC, DSV Air & Sea Inc operates as an FMC Licensed Freight Forwarder.

The terms and conditions for these services can be found here:

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TERMS & CONDITIONS

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 (USA) +1 317-318-0795
 (PH) +63 938-085-2324
 contact@transkyairlines.com

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[Air Import / Ocean Import / Customs Brokerage / Freight Forwarding](#)

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